

TERMS & CONDITIONS ICC ACADEMY CRICKET DEVELOPMENT PROGRAMMES

The ICC Academy (ICCA) coaching programmes are a service wholly owned and operated by ICCA and its parent, Dubai Sports City (DSC).

Registration for and bookings of these services must be made prior to any utilization, according to the Terms set below:

1. Registration

Participants should complete all registration and enrollment details prior to undertaking any activity. Enrollment forms can be found on the ICCA's website www.iccademy.net and are available from the Reception at ICCA. Please note, all places on all courses are limited and as such, they will be allocated on a first come, first serve basis.

2. Payment Mode & Terms

Payment will only be accepted by the following methods and must be accompanied with a completed registration form:

- a) **Payment by Cash:** Cash AED currency only, 100% of the total fee will be required. Please ensure you collect a receipt at the time of payment.
- b) **Payment by Cheque:** UAE Bank Account cheque - No Overseas Bank cheque will be accepted, cheque should be payable to "DSC – Cricket Academy" (current dated) . Please put the Participant's name, mobile contact number and course details on the reverse of the Cheque or the form will be returned.
- c) **Telegraphic Transfer to the following back account:**

Account Name	:	DSC – Cricket Academy
Account Number	:	1012356278108
Bank	:	Emirates NBD
Bank Address	:	P.O. Box 777, Main Branch, Dubai, United Arab Emirates.
Swift Code	:	EBIL AEAD
Currency	:	AED
IBAN	:	AE440260001012356278108

ICCA should be notified on the transaction, by emailing the bank transfer receipt to info@iccademy.net

All bank transfer charges will be applicable

- d) **Payment by Credit Card (In Person)**
ICC Academy, Dubai Sports City, Sheikh Mohammed Bin Zayed Road, Dubai
- e) **Payment by Credit or Debit Card (Online)**
Follow the web address: www.iccademy.net

3. Refund and Cancellation Policy

1. No refunds will be offered for cancellations instead a credit note shall be issued subject to discretion of the management. However, a booking can be transferred to another new participant for the same course within 7 days from the start of the term. An administration fee of AED 150 will be charged in the event of cancellation or a transfer.
2. In the case that a participant sustains an injury during the course of their programme, refunds will not be offered, however, on a case to case basis, if the injury, supported by a relevant Doctors Letter, causes a participant to miss extended periods of any programme, ICCA may, entirely at its discretion enable that participant to be enrolled onto the next available programme, on a pro-rata basis to undertake the sessions that they missed.
3. Any transfer booking for another course will be subject to availability.
4. For students who availed specific promotions or paid for the full season, the refund policy is subject to the discretion of ICCA management. In such cases, refunds will be computed as follows: (Amount Paid) – (# of session/term regular rate) – (admin fee: AED 150)

4. Fitness

1. Participants and their Parents and Guardians, must ensure that they are deemed physically fit enough to undertake strenuous sporting activities, including all risks associated with playing cricket. Accordingly each participant and/ or their Parents and Guardians accept all risks related to their participation of all activities related to their ICCA course. As such, ICCA will not accept any liability for participant's wellbeing, including Death, accept in the case of Gross Negligence. .
2. ICCA may require additional information depending on the medical information supplied to us by you before we can accept your booking.

3. In the event that any participant requires medical attention during any course then subject to any written notice (which must be received prior to the commencement of the relevant course) from a parent or guardian to the contrary, ICCA will arrange for and implement such medical attention.

5. Liability

1. We do not accept responsibility for any death, personal injury or loss of or damage to property save to the extent that it results from our negligence.
2. The cost of any damage caused by the participant to ICCA and/or Dubai Sports City property or facilities will be passed on to the participant, including any labour costs.

6. Games and Fixtures

1. Games and any other competitions that we may run within any of our courses are operated at our entire discretion and in all matters, the decision of our umpire(s) shall be final and no correspondence or discussion shall be entered into in regards to them.
2. We cannot accept any responsibility for any damage, loss, injury or disappointment suffered by anyone entering any competition or as a result of accepting any prize.

7. General

1. ICCA providing coaches selected and trained by ICCA.
2. All communication during the sessions will be conducted in English.
3. It is the responsibility of each Participants to attend all planned sessions and be at the session venue, a minimum of 5 minutes prior to the start time. ICCA reserves the right to deny access to any participant that does not arrive in time for the published start of the session. No make-up session will be arranged for any session(s) missed by the participant unless due to exceptional circumstances and/or discretion of ICCA management. Please email in advance all justifications for missed session to info@iccademy.net.
5. Selection into the ICCA Performance Squads is by the judgment of the ICCA coaches. These programmes are by invite only and no registration outside of invite will be entertained.
6. We treat as a priority the safety and wellbeing of all children attending our courses. We, therefore, reserve the right to remove from our courses/activities without refund, any child or parent/guardian found bullying, misbehaving or generally being disruptive.
7. Applications by phone or fax will not be accepted.
8. An acknowledgment letter/email will be sent out before the start of the relevant course. If an acknowledgement is not received before the relevant course, please call the Booking Department on 04-4481355.
9. All courses, activities, venues and arrangements are subject to change according to weather, programming and a satisfactory level of numbers. We reserve the right to cancel any courses and/or to change any information given, should this be necessary for any reason, no refund will be given.
10. For and on behalf of the participant you agree to grant to us the worldwide right in perpetuity, without approval or compensation, to use the participant's name, photographic or video image or likeness for our reasonable commercial purposes.
11. We do not allow any video or other filming or recording equipment on courses and accordingly the participant cannot record or attempt to record (whether permanently or transiently) or transmit moving images or voices of anyone at the course. You may take still photographs at times indicated by us within the programme schedule, provided that they are only used for private and strictly non- commercial purposes.
12. ICCA reserves the right to change a participant's course if he/she is found to be under/over age for the registered course. In case the change in course cannot be accommodated due to course capacities the participant can choose to have the fee credited towards their next course. An administration fee of AED 150 will be charged for all cancellations.
13. Neither you nor the participant shall disclose or use any aspect of our course for commercial purposes.
14. If you are not the participant's parent or guardian, you confirm that you have made such parent or guardian fully aware of this booking and of these terms and conditions (and that they have agreed to them).
15. Sibling of the participant under the age of 18 year should be accompanied by either the parents or the guardian; ICCA takes no responsibility of them.
16. Unless ICCA are notified, in writing, ICCA retains the rights to undertake photography and videography of all activities at ICCA and activities related to ICCA for the purposes of promotion and marketing. Such images may be used online, or published elsewhere and each Participant and/ or their Parents and Guardians accept that these images remain the sole property of ICCA.